



Re: PowerHA 7.1 SAP MaxDB - PMR 43156,999,832

Claudio Marcantoni

to:

Kannan Subramani

07/28/2015 09:44 AM

Cc:

"Sorour Ahmed K", Ahmed Sorour, Sudevan Baiju, Javid Abdul, Yahia Ibrahim

Hide Details

From: Claudio Marcantoni <claudiom@it.ibm.com> Sort List...

To: Kannan Subramani <KSubramani@sbm.com.sa>

Cc: "Sorour Ahmed K" <ahmed.sorour@aramco.com>, Ahmed Sorour <ASorour@sbm.com.sa>, Sudevan Baiju <baijus@sbm.com.sa>, Javid Abdul <JAbdul@sbm.com.sa>, Yahia Ibrahim <YIbrahim@sbm.com.sa>

Default custom expiration date: 07/27/2016

History: This message has been replied to.

Hello

the final decision from Development is that SAP MaxDB 7.9 is currently not supported on PowerHA 713 (as indicated in the SW Matrix in KnowledgeCenter).

If you desire this support to be considered for PowerHA 713, you should submit an RFE (Request For Enhancement, formerly DCR) following below instructions.

Reply to this email with the RFE number opened, then the PMR will be closed.

Thanks

To submit a request:

- Go to the Servers and Systems Software RFE Community: <http://www.ibm.com/developerworks/rfe/>
- Click on 'Sign in (or register)' in the top right-hand corner
- Sign in using your developerWorks ID and password
- Click on the 'Submit' tab
- Fill-out the required fields
  - Brand: Servers and Systems Software
  - Product family : Power Systems
  - Choose the appropriate 'product' ( IBM AIX , PowerVM VIOS , PowerSC, PowerHA) and 'component'
  - Once all required fields have been filled-out, click the 'Submit' button.

From: Kannan Subramani <KSubramani@sbm.com.sa>

To: Claudio Marcantoni/Italy/IBM@IBMIT

Cc: Ahmed Sorour <ASorour@sbm.com.sa>, Sudevan Baiju <baijus@sbm.com.sa>, Javid Abdul <JAbdul@sbm.com.sa>, Yahia Ibrahim <YIbrahim@sbm.com.sa>, "Sorour Ahmed K" <ahmed.sorour@aramco.com>

Date: 06/05/2015 17:55

Subject: Re: PowerHA 7.1 SAP MaxDB - PMR 43156,999,832

Hello

Also please let us know if there are any plans to include MaxDB 7.9 on PowerHA 7.1 SmartAssist. If so, when the MaxDB 7.9 will be included on PowerHA 7.1 Smart Assist ?

Thanks & Best Regards

Kannan Subramani

ITS Service Representative (ITSR)

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Mobile: +966 5 36147561

SBM: "General Marketing & Services Representative for IBM "

-----Kannan Subramani/SBMSA wrote: -----

To: Claudio Marcantoni <claudiom@it.ibm.com>

From: Kannan Subramani/SBMSA

Date: 05/06/2015 06:29PM

Cc: Ahmed Sorour/SBMSA@SBMSA, Sudevan Baiju/SBMSA@SBMSA, Javid Abdul/SBMSA@SBMSA, Yahia

Ibrahim/SBMSA@SBMSA

Subject: Re: PowerHA 7.1 SAP MaxDB - PMR 43156,999,832

Hello Claudio,

Yes, we found the following command that bypasses this reported issue and we discovered MaxDB 7.9.08 on PowerHA 7.1.3 SP2 SmartAssist using the following command during the change window itself:

```
/usr/es/sbin/cluster/sa/maxdb/sbin/cl_maxdb_addInstance -a'AppNameForPLC' -i'PLC' -U'HA_KEY' -o'opecc' -t'shaybah' -s'plcdb' -v'plcsvg'
```

We did not check the support matrix for MaxDB 7.9 with PowerHA 7.1.3.

Thanks & Best Regards  
Kannan Subramani  
ITS Service Representative (ITSR)  
e-mail: [ksubramani@sbm.com.sa](mailto:ksubramani@sbm.com.sa)  
Mobile: +966 5 36147561  
SBM: "General Marketing & Services Representative for IBM "

-----Claudio Marcantoni <claudiom@it.ibm.com> wrote: -----

To: ksubramani@sbm.com.sa, asorour@sbm.com.sa  
From: Claudio Marcantoni <claudiom@it.ibm.com>  
Date: 05/06/2015 04:41PM  
Subject: PowerHA 7.1 SAP MaxDB - PMR 43156,999,832  
Hello

i'm working on the subject PMR where you had issues with SAP MaxDB on nodes "opecc" and "shaybah".

```
opecc# /sapdb/programs/bin/xinstinfo PLC
GlobalDataPath   : /sapdb/data
GlobalProgramsPath : /sapdb/programs
PrivateDataPath  : Not set, using GlobalDataPath
Rundirectory     : /sapdb/data/wrk/PLC
InstallationPath  : /sapdb/PLC/db
Kernelversion    : KERNEL 7.9.08 BUILD 010-123-247-791
```

You've vers 7.9, but as documented here [http://www-01.ibm.com/support/knowledgecenter/SSPHQG\\_7.1.0/com.ibm.powerha.smartassist/smart\\_support.htm?lang=en](http://www-01.ibm.com/support/knowledgecenter/SSPHQG_7.1.0/com.ibm.powerha.smartassist/smart_support.htm?lang=en)  
PowerHA currently supports only up to 7.8

Did you find any way to bypass the issue and still use the MaxDB Smart Assist or you're simply no longer using the S.Assist ?

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(Salvo che sia diversamente indicato sopra / Unless stated otherwise above)